

Regulations accreditation.ehf.eu EHF accreditation Portal

I. Definitions

The terms defined herein below and used in these regulations shall have the following meaning:

- (1) **Regulations** this document and appendices thereto as well as any and all amendments which may be introduced thereto in the future;
- (2) **Service Provider** the European Handball Federation, registered under the laws of Austria (register number in the Austrian register of associations: ZVR 263489108), having its registered address at Hoffingergasse 18, 1120 Vienna, Austria and as the case may be the EHF Marketing GmbH, a private limited company, registered under the laws of Austria (register number in the Chamber of Commerce of Vienna: under number FN 264635w), having its registered address at Hoffingergasse 18, 1120 Vienna, Austria
- (3) **ACCREDITATION.EHF.EU** website- the Service Provider's website available at accreditation.ehf.eu;
- (4) User- a natural person of 18 years of age and upwards or a legal person or an organisational entity without legal personality who is eligible for the accreditation right in relation to the EHF Events using the services rendered by the Service Provider electronically within ACCREDITATION.EHF.EU; the status of a given User depends on the kind of services used thereby within ACCREDITATION.EHF.EU (Reporter, Service Provider, Editor or other ones introduced by the Service Provider);
- (5) **Editor-** the Service Provider rendering publishing, information or other services related to the transmission or sharing of information (including, in particular: press, radio, television, Internet service) which, as a User, has a possibility of creating a list of individual Users being members of the editorial team;
- (6) **Services** any and all services rendered electronically by the Service Provider to the Users through ACCREDITATION.EHF.EU;
- (7) Agreement- agreement for providing services regarding the accreditation of the EHF Events, concluded between the Service Provider and the User for the purpose of using the Services;
- (8) **Account-** the set of resources and settings being necessary to use the Services, the said set being created individually for a given User within ACCREDITATION.EHF.EU;
- (9) **Applicant** a natural person of 18 years of age and upwards or a legal person or an organisational entity which is eligible for the accreditation right in relation to the EHF Events and which lodges an application for registration and activation of the Account;
- (10) **Application for Registration** a form made available at ACCREDITATION.EHF.EU Website for the purpose of registration of the Applicant and creation of the Account;
- (11) **Login** an individual and unique name of the User within ACCREDITATION.EHF.EU corresponding to the User's e-mail address name used during registration of the Account;
- (12) **Profile-** a set of information, data and other elements made available by the User for the purpose of public presentation thereof at ACCREDITATION.EHF.EU;



- (13) **EHF Events** shall mean all national team and club competitions organized by the Service Provider including all related activities for both genders. In addition it also means every other events organised by the Service Provider where Accreditation is required from the Users, without aiming to give an exhaustive list: EHF Congress, scientific conferences organised by EHF and every other related events;
- (14) **Accreditation** a consent, granted to the User by the Service Provider, to the participation in the Event in accordance with the terms stipulated by the Service Provider;
- (15) **Application for Accreditation** an application of the User for granting an Accreditation lodged with the Service Provider through ACCREDITATION.EHF.EU;
- (16) **Virtual Press Office** a set of information, data and other resources made available within ACCREDITATION.EHF.EU and managed by the Service Provider;
- (17) **Materials** any and all contents, regardless of the kind thereof, made available or distributed by the User through ACCREDITATION.EHF.EU (including, in particular: text, graphical, audio or audiovisual materials, databases etc.);
- (18) **Cookies-** IT data, in particular text files, stored on the Users' devices for the purpose of using the Service Provider's websites.
- (19) <u>Contact Database</u>- the list of email addresses created by the User with the use of the technical capabilities of ACCREDITATION.EHF.EU and used by the User to send press releases concerning the activities of this User.

II. General provisions

- 1. 1. The Regulations stipulate, in particular:
 - a. the kind and scope of Services within ACCREDITATION.EHF.EU,
 - b. the terms and principles of registration of Users,
 - the terms of provision of Services (including technical requirements being necessary for the compatibility with the ICT system used by the Service Provider and the ban on delivery of illegal contents by the Service Provider),
 - d. the rights and obligations of the Service Provider and the Users,
 - e. the principles of protection of intellectual property,
 - f. the principles of protection of personal data,
 - g. the terms of conclusion and termination of the Agreement,
 - h. the complaint procedure.
- 2. The Service Provider will make available, free of charge, the Regulations prior to the conclusion of the Agreement.
- 3. The Regulations stipulate the contents of the Agreement and constitute an integral part thereof without the possibility of making any modifications thereof by the User.
- 4. The Regulations are made available at ACCREDITATION.EHF.EU Website in the form providing for the uploading and printing the Regulations.

III. Type and scope of Services



- 1. ACCREDITATION.EHF.EU enables electronic exchange of data and information among the Users thereof as well as individual Users and the Service Provider.
- 2. The principal purpose of the exchange of data and information mentioned in Item 1 is the servicing of the processes of granting Accreditation and distribution of information concerning the Service Provider and the Users.
- 3. Within ACCREDITATION.EHF.EU the following services, among other things, are available:
 - a. ACCREDITO REPORTER the service which enables the User, among other things, the following: (1) lodging electronic Applications for Accreditation in order to obtain an Accreditation of an Event from the Service Provider, (2) internal communication and exchange of data and information among the Users (the access to the service is free of charge);
 - b. ACCREDITO ORGANIZER the service which enables the Service Provider, among other things, the following: (1) organisation of the process of granting Accreditation, (2) receiving by the Service Provider the Applications for Accreditation lodged by the Users applying for Accreditation, (3) using by the Service Provider of the Virtual Press Office.
 - c. ACCREDITO EDITOR the service which enables the Editor: (1) the attribution of individual Users to a given Editor, (2) internal communication and exchange of data and information among the Users attributed to a given Editor, (3) to submit electronic accreditation requests on behalf of both, the Editorial Office and the Users who are assigned thereto (the access to the service is free of charge).
- 4. The Applications for Accreditation lodged by the Users shall be considered exclusively by the Service Provider.
- 5. The Service Provider shall not participate in the process of considering the Applications for Accreditation and shall not be responsible for actions and decisions of the Service Provider, including, in particular, the consideration by the Service Provider of the Application for Accreditation in a timely manner or refusal to grant Accreditation.
- 6. The Service Provider stipulates that the procedures and requirements related to the granting of Accreditation are specified exclusively by the Service Provider. The Service Provider shall not be responsible for the compliance of the said procedures and requirements with the applicable provisions of law.
- 7. Prior to the lodging of the Application for Accreditation, the User shall be obligated to familiarise itself closely with the terms for granting Accreditation by the Service Provider. The User shall state, each time in the content of the Application, that it familiarised itself with the terms of granting Accreditation by the Service Provider and accepts the said terms. The statement referred to hereinabove shall mean the statement of both the Editorial Office and the User who is assigned to it and listed in the accreditation request.



- 8. The Services shall be rendered subject to the terms stipulated in the <u>Regulations and in</u> accordance with the instructions and messages provided to the Users by the Service Provider.
- 9. In addition to the services specified in Item 3 of this Article the Service Provider may render other services the kind, content and scope of which shall be indicated in an appendix to the Regulations or in a separate document.

IV. Terms of registration

- 1. Using the Services shall be possible upon successful completion of the registration procedure.
- 2. The conducting of the registration procedure shall be conditional on the Applicant holding a valid e-mail address.
- 3. The registration procedure includes two stages:
 - a. the first stage of registration includes: (1) filling in and sending the Application for Registration in accordance with the Service Provider's instructions; (2) simultaneous acceptance of the Regulations; (3) introduction to the Internet browser the url address sent in the e-mail message;
 - b. the second stage of registration includes: (1) verification of the data and status of the Applicant; (2) confirmation of the Application for Registration by the Service Provider.
- 4. The data and status of the Applicant are verified by the Service Provider normally within 72 hours of the receipt by the Service Provider of a correctly filled in Application for Registration (however, the said time-limit is not guaranteed). Should the verification of data be hindered in any manner, the time-limit for verification may be extended appropriately.
- 5. While filling in and sending the Application for Registration the Applicant states that:
 - a. the data included in the Application for Registration is complete, compliant with the factual circumstances and do not violate any third party rights;
 - the Applicant is a person of 18 years of age and upwards and eligible to conclude the Agreement;
 - c. the Applicant has read and accepted the content of the Regulations;
 - d. the Applicant agrees to the disclosure of the data included in the User profile to other Users of ACCREDITATION.EHF.EU;
 - e. the Applicant agrees to the processing by the Service Provider of the personal data provided during the registration procedure or during the editing of the profile and to the use of the said data within the scope being necessary to perform the Services or to ensure the functionality thereof as well as for marketing, information or statistical purposes, including sending the commercial information;
 - f. the Applicant agrees to adding commercial, advertising and information content concerning the Service Provider or a third party to the internal messages within



- ACCREDITATION.EHF.EU, including also the correspondence between the Users as well as between the Users and the Service Provider.
- g. consents to the use by the Service Provider under ACCREDITATION.EHF.EU of the image provided by the User,
- h. consents to the use by the Service Provider under ACCREDITATION.EHF.EU and for the purpose of promotion, advertising and information of any trademarks, logos, verbal or graphic designations, or any other designations used by the User for the purpose of identification, designation or presentation, regardless of whether the user made it available within the ACCREDITATION.EHF.EU framework.
- 6. The Service Provider reserves the right to verify the data included in the Application for Registration as well as the right to refuse to confirm the Application for Registration (in particular if the data included therein is incompliant with the factual circumstances or violate any rights of the Service Provider or third parties or if, in the opinion of the Service Provider, there is a justified suspicion that such circumstances may occur).
- 7. The Service Provider may make the confirmation of the Application for Registration conditional on the request that the Applicant provides the documents indicating the correctness of the data included in the said Application.
- 8. The Account is created and activated upon the successful completion of the registration procedure.
- 9. The User shall be fully responsible for any and all actions made with the use of the Account.
- 10. The User shall not be authorised to transfer the rights to the Account or to make the Account available to third parties without a prior consent of the Service Provider.
- 11. The User shall obtain access to the Account through the Login and access password.
- 12. Should the access password to the Account be disclosed to a third party, the User shall bear exclusive responsibility for the consequences of such action.
- 13. The Login may not violate any rights of third parties, the other Users and the Service Provider and it may not contain vulgar or offensive content or any content being incompliant with the law or contrary to the established customs.
- 14. The logging into the Account is effected through ACCREDITATION.EHF.EU Website, however Users can also log in via family.ehf.eu and members.ehf.eu websites.
- 15. The Service Provider may block or delete the existing Account if it obtains information which indicates that the data and information provided by the User are incompliant with the factual circumstances, violate any rights of third parties or the Service Provider, are incompliant with the Regulations or the applicable provisions of law. The Service Provider may block the access to the Account also in case of determination that the security of the Account is threatened or in case of violation of the Regulations by the User.

V. Terms of rendering the Services



- 1. The Service Provider stipulates that in order to properly use the Services, it is necessary that the User meets the following minimum technical requirements:
 - a. holding a valid e-mail address,
 - b. connection to the Internet,
 - c. latest available version of Edge, Mozilla Firefox, Chrome, Opera or Safari browser,
 - d. Cookies enabled.
- 2. The User must not deliver any content being illegal, vulgar, offensive or being contrary to the established customs.

VI. Rights and obligations of the Service Provider and the User

- 1. The Service Provider states and the User acknowledges that the technological and programming solutions have been designed and implemented by the Service Provider in order to commence the Services, are developed and modified on an on-going basis, and thus the Services are made available and rendered on an "as is" basis.
- 2. The Service Provider undertakes to make every appropriate and reasonable effort that the available Services are functional in a continuous and undisturbed manner. However, the Service Provider does not make any assurance and warranty within that scope.
- 3. The Service Provider shall not bear any responsibility for disturbances which are beyond its control, including interruptions in the rendering of the Services resulting from illegal actions of the User or a third party or a failure of the equipment, software, IT Systems or disruptions in the operation of the Internet or any other disruptions resulting from reasons being beyond the control of the Service Provider.
- 4. The Service Provider reserves the right to temporarily discontinue rendering the Services for technical reasons due to, among other things, the need of repair, maintenance or modification of software, without a prior notification to the User.
- The Service Provider shall be entitled to effect any modification of the Services without a prior notification thereof to the User. This shall concern also the adding or removing individual services.
- 6. The Service Provider shall be entitled to develop or change the software used to render the Services as well as to change the graphic design and layout of ACCREDITATION.EHF.EU Website without a prior notification thereof to the User.
- 7. The User undertakes to abide by the Regulations and also, in particular, states that:
 - a. the User shall not use the Services for reasons being contrary to the law, established customs or in order to violate the rights of third parties or of the Service Provider;
 - b. the User shall not, without a prior express consent of the Service Provider, use the Services in order to publish advertisements of goods, services or for any other



- commercial reasons as well as that the User shall not use the Service to send any unordered commercial information;
- the User shall not send or distribute any content being incompliant with the law (including the content violating third party rights) or contrary to the established customs (including any content being vulgar, offensive, pornographic, racist or violating religious feelings);
- d. the User shall not undertake any actions which may disturb or hinder rendering the Services by the Service Provider or using the Services by other Users;
- e. the User shall not send or distribute Materials, information being false or misleading the Service Provider or other Users;
- f. the User shall immediately notify the Service Provider of the problems, if any, related to the use of the Services.
- g. the User shall immediately notify the Service Provider of any changes concerning its personal data, in particular the change of the e-mail address.
- 8. The Service Provider shall not bear any responsibility for:
 - a. information or Materials sent or distributed by the Users, including, in particular, that
 the said information or Materials are updated, accurate, true, reliable, complete or
 compliant with the law;
 - b. the use of the Services by the User in the manner being contrary to the Regulations or the provisions of law;
 - c. the provision by the User of the incorrect, untrue or incomplete data during the registration procedure;
 - d. any damage caused by external factors, including, in particular, hacking the Account or infecting the Account with a virus or caused by other threats on the Internet;
 - e. any damage resulting from improper use of the Services;
 - f. any damage caused by the lack of continuity of performance of the Services caused by external factors (equipment or software failure) or other circumstances being beyond the control of the Service Provider;
 - g. the loss of data collected on the Account due to external factors (equipment or software failure) or other circumstances being beyond the control of the Service Provider;
 - h. the violation by the User of third party rights;
 - i. the lack of the User's IT system security;
 - j. the downloading by the Users of the Materials from ACCREDITATION.EHF.EU without the consent of the authorised entity and the consequences of further use thereof.



- 9. Exclusion or limitation of responsibility of the Service Provider shall not be applicable in cases in which, due to the mandatory provisions of law, it is not possible to exclude or limit the said responsibility.
- 10. The Service Provider reserves the right to:
 - a. block the User's Account or discontinue rendering the Services in case of the violation of the Regulations by the User or if, in the opinion of the Service Provider, it is justified by special circumstances;
 - remove any information or Materials sent or distributed by the User, if such information or Materials are incompliant with the provisions of the Regulations or the provisions of law;
 - c. limit the access to or modify the Services;
 - d. change the technical parameters of the Services;
 - e. use any functionalities of ACCREDITATION.EHF.EU, including also the internal information exchange channels between the Users or the Users and the Service Provider, to conduct commercial, advertising or information activities, including, in particular, by placing advertising and information content concerning both goods or services of the Service Provider and of third parties.
- 11. Should the Materials be made available in relation to the use of ACCREDITATION.EHF.EU, the User shall simultaneously and each time state that it is authorised to make them available and does not violate any third party rights within that scope.
- 12. The User shall be entirely liable towards the Service Provider for any third party claims against the Service Provider in relation to making the Materials available by the User and shall be obligated to cover any and all damages, expenses and costs incurred by the Service Provider in relation to submitting and asserting the claims against the Service Provider.

VII. Intellectual property

- Any and all intellectual property rights to any elements of ACCREDITATION.EHF.EU as well
 as to ACCREDITATION.EHF.EU as a whole shall be vested exclusively in the Service
 Provider.
- 2. The intellectual property rights to the Materials made available at ACCREDITATION.EHF.EU are subject to legal protection under the applicable provisions of law.
- 3. The User undertakes to respect the intellectual property rights of the Service Provider, the Users or any third parties.
- 4. The User acknowledges that the Materials including, among other things, works, trademarks, logotypes, industrial designs, utility models, geographical indications, identification markings and commercial designations, advertising slogans, databases etc., are subject to legal protection and may be used only within the scope provided for by the law.



5. As of the moment of making its Materials available in relation to the use of ACCREDITATION.EHF.EU, the User shall automatically grant to the Service Provider an indefinite and gratuitous licence to use the said Materials (each component of the said Materials). The licence mentioned in the preceding sentence concerns only the possibility of using the Materials within ACCREDITATION.EHF.EU within the scope of the Services rendered by the Service Provider on the following fields of exploitation: (1) fixing and reproduction in any form; (2) entering into computer memory and making copies of such entries; (3) introduction to the Internet as well as other IT networks; (4) public dissemination, screening, presentation and making it publicly available in such a manner that anyone could access it at a place and time selected thereby. Further, the User agrees that the Service Provider makes derivative works of the aforesaid Materials (each component of the said Materials) and agrees to the gratuitous use and disposal of such derivative works without any territorial or time limitations on any and all fields of exploitation indicated in the preceding sentence.

VIII. Protection of personal data

- 1. The sharing of personal data is necessary for the rendering of the Services by the Service Provider.
- The Service Provider shall process the personal data of the User within the scope necessary to properly render the Services or to ensure the functionality thereof as well as for marketing, information or statistic purposes, including the sending of the commercial information.
- 3. In order to ensure the functionality of the Services rendered the Service Provider uses cookies. The detailed provisions concerning the processing of personal data in connection with the provision of Services and the protection of personal data and the use of cookies are included in the Privacy Policy available at ACCREDITATION.EHF.EU Website.
- 4. The terms and conditions relating to the processing of data contained in the Contact Database are available in the <u>Contact Database Appendix</u>.

IX. Conclusion and termination of the Agreement

1. The Agreement shall be concluded as of the moment of activation of the Account. The Agreement shall be concluded for the duration of the EHF Events and either party shall be entitled to terminate the Agreement. The User shall be entitled to terminate the Agreement at any time which shall be effected through independent removal of the Account. The Service Provider shall be entitled at any time to terminate the Agreement without providing any reasons therefore. The message informing about the date of termination of the Agreement shall be sent to the Account and to the last known e-mail address of the User at least three days prior to the date of termination of the Agreement. Upon the lapse of the time-limit indicated in the message mentioned in the preceding sentence, the Agreement shall expire automatically.



2. The User using any Services solely free of charge shall be not entitled to raise any claims against the Service Provider, due to the termination of the Agreement by the User or the Service Provider, regardless of the reasons for termination.

X. Complaint procedure

- 1. For matters concerning the Services the User shall be entitled to lodge complaints.
- 2. A complaint may be lodged electronically to the e-mail address indicated at ACCREDITATION.EHF.EU Website.
- 3. The complaint should contain at least: the designation of the User and the detailed description of the subject matter of the complaint.
- 4. The Service Provider shall consider the complaint within 14 days.
- 5. The time-limit for consideration of the complaint may be extended should this be necessary to establish the reasons for the complaint or require additional explanation by the User. In either case the User shall be informed about the necessity to extend the time-limit for consideration of the complaint.

XI. Communication

The Users may contact the Service Provider in any matters concerning the Services electronically, to the e-mail address indicated at ACCREDITATION.EHF.EU Website.

XII. Final provisions

- 1. The Regulations shall take effect as of 18.10.2021.
- 2. The Service Provider shall be entitled to change the Regulations unilaterally without the consent of the User which the User hereby acknowledges.
- 3. The amendments to the Regulations shall take effect within 7 days of the date following the date of placing the amended Regulations at ACCREDITATION.EHF.EU Website, unless in relation to the provisions of law or decisions or judgements of public authorities the Regulations must be changed within a shorter period of time.
- 4. The User shall be obligated to familiarise themselves with the amended Regulations immediately upon the placement of information about the amendments at ACCREDITATION.EHF.EU Website. Using the Services upon the amendments to the Regulations becoming effective shall be equivalent to the confirmation by the User that the User is familiar with the amendments to the Regulations and accepts any and all amendments introduced.
- 5. The User shall be entitled to terminate the Agreement within 14 days of the day following the day on which the User logged into the Account for the first time after the date on which a given amendment to the Regulations had taken effect.
- 6. The Agreement and the Regulations shall be governed by the law of the Republic of Austria.



- 7. Any and all disputes between the Service Provider and the User shall be resolved by the Austrian courts having competence over the registered seat of the Service Provider. This shall concern any disputes arising directly or indirectly under or in relation to the Agreement, and this provision shall be valid also upon the expiry of the Agreement for any reason.
- 8. The Services have been designed to support the professional or commercial activities of the Users as a specialist tool not for consumers within the meaning of the applicable provisions of law. By accepting the Regulations the User confirms that it does not conclude the Agreement as a consumer within the meaning of the applicable provisions of law.
- 9. The Regulations have been drawn up originally in the English language version. Should the Regulations be translated into foreign languages, any doubts concerning interpretation shall be resolved on the basis of the original language version. The aforesaid shall also concern any and all amendments to the Regulations.